



FF, 3623  
JRW

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

NCR Docket No. 8806

Application of:

VINCENT, P. G.

Group Art Unit: 3623

Serial No. 09/750,948

Examiner: MEINECKE DIAZ, SUSANNA M.

Filed: December 28, 2000

For: SYSTEM AND METHOD FOR SUGGESTING INTERACTION STRATEGIES  
TO A CUSTOMER SERVICE REPRESENTATIVE

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

### NOTICE OF APPEAL FROM THE PRIMARY EXAMINER TO THE BOARD OF APPEALS

Sir:

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the decision dated November 22, 2004, of the Examiner finally rejecting claims 1 and 4-20.

The item(s) checked below are appropriate:

1.  An extension of time of one month is requested to file this Notice of Appeal.  
 Enclosed  
 Charge to Deposit Account No. 14 0225
2.  Appeal fee amount: \$500.00  
 Enclosed  
 Not required (fee paid in prior appeal)  
 Charge to Deposit Account No. 14 0225

One additional copy of this Notice is enclosed herewith.

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01 FC:1401 500.00 DA

Respectfully submitted,

James M. Stover  
Reg. No. 32,759

#### CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313, on

2-22-05 Sallie Spicer  
Date Sallie Spicer

NCR Corporation  
Dayton, Ohio  
Tel. No. (937) 445-7663  
Fax No. (513) 719-6936